

Service and support

- Dictionary database and process tailoring
- Software and data hosting
- Installation
- Administrator training; webinars and on-site
- Consultancy regarding integration with other corporate content and concept management systems
- Term extraction/terminology data mining
- Complex terminology translation projects

Integration of your terminology step-by-step

Terminology integration plan design

Our globalization experts will work with your team to map your current process/documentation flow and help you design the most efficient terminology integration plan for your company.

Integration of your terminology

We will work with you to write all required scripts to fully integrate your current environment with TermWeb and allowing for your data to be ported to TermWeb.

Creation of company-specific glossaries

Does your company lack company-specific glossaries? We can extract and compile specific terminologies from your existing documentation.

Training

Our experienced terminology management experts provide user and administrator training for everyone that will be in contact with the terminology management system.

Central installation at Interverbum Technology's server site

TermWeb software—including your specific terminologies—can be hosted externally at Interverbum Technology's server site; all that is required is a web browser and an Internet connection. Terminology data can be imported via Excel, TBX, MultiTerm etc., or we will write the necessary scripts to port your data to TermWeb and we'll host and administrate the system for you. Only you and your colleagues have access to your terminology.

Local installation and administration on your company servers

TermWeb is also available for local installation on your servers. You can purchase any number of licenses and access the software and term database over your own secure Intranet/Extranet. If you use multiple translation agencies, you can also give them access to your terminology system, ensuring they always have the latest approved terms. TermWeb can even be integrated with other systems, such as your product data management, labeling, invoicing or bidding systems.

Upgrades/maintenance

If you choose to subscribe to TermWeb, fixes, telephone/email support and upgrades are included. If you choose to purchase, an upgrade and support agreement gives the same degree of service.



The user interface and database structure of TermWeb can be adapted to suit your graphical profile or other special needs.

Technical data

Server hardware requirements

Minimum system requirements

Minimum requirements for Java, Tomcat and TermWeb application.

Requirements do not include requirements for database server.

- 512 MB RAM (1 GB recommended)
- 400 MB hard-disk space (600 MB recommended)

Server software requirements

Java Virtual Machine

Java SE JDK 1.6 or later.

Servlet Engine

Recommended Apache Tomcat 6.0 or later.

TermWeb should run in any Servlet 2.5 compliant servlet engine.

Database support

TermWeb supports any of the following databases:

- MySQL 5.0 or later
- Microsoft SQL Server 2005
- Microsoft SQL Server 2008
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2012
- Microsoft SQL Server 2012 R2
- Microsoft SQL Server 2014

Database driver

TermWeb has been tested to work with the following database drivers:

My SQL Connector/J v5.0.x or later (www.mysql.com/products/connector/j/)
Microsoft SQL Server jTDS JDBC driver v1.2.x or later (jtds.sourceforge.net)

Client requirements

Supported browsers

- Internet Explorer 10 or later
- Firefox 4.0 or later
- Chrome 12 or later
- Safari 5.1.7 or later

Minimum requirements

- Screen size: 800 x 600 (recommended 1024 x 768)
- Network speed: 128 Kbits/sec (recommended 512 Kbits/sec)
- Javascript and cookies enabled in web browser

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